

# **Reset hesla pre zariadenia Hikvision**

(Ako resetovať heslo na zariadení IPC/PTZ/DVR/NVR)

2015-12-07



## Ako resetovať heslo

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V tejto sekcii môžete resetovať heslo pomocou SADP, alebo cez lokálne menu.

### 1. Reset hesla pomocou aplikácie SADP:



SADP Tool

verzia: V3.0.0.2

Najnovšiu verziu aplikácie SADP si môžete stiahnuť z linky: http://overseas.hikvision.com/en/tools\_82.html

Pripojte zariadenie do lokálnej siete a spustite aplikáciu SADP. Vyberte zariadenie

v zozname a kliknite na Forgot Password:

	SAD	P									⊙ _ □ ×
	Total nu	nber of online devices: 2						Export	Refresh	Modify Network	Parameters
I	■   ID	-   Device Type	Security	IPv4 Address	Port	Software Version	IPv4 Gateway	HTTP Port	Device Serial No.	Enable DHCP	
	001	DS-7116NI-SN/P	Active	10.9.5.11	8000	V3.0.17build 151	10.9.5.254	N/A	DS-7116NI-SN/P082	Device Serial No.:	DS-2CD2542FWD-IWS20150321BF
I	✓ 002	DS-2CD2542FWD-IWS	Active	10.9.5.2	8000	V5.3.3build 1508	10.9.5.254	80	DS-2CD2542FWD-IV	IP Address:	10.9.5.2
										Port	8000
										Subnet Mask:	255 255 255 0
										Gateway	10.0.5.254
										IPv6 Address:	10.9.5.234
										IDu6 Cotoway	
										IDuf Drofin Leasth	
										IPVO Prelix Length:	0
										HITP Port	80
										s	ecurity Verification
										Admin Password:	
											Modify
	4			_					•		Forgot Password



#### Zobrazí sa jedno z troch vyskakovacích okien.

**1**. Ak okno požaduje *security code*, pozrite si prosím metódu 1.

2. Ak okno požaduje encrypt file, pozrite si prosím metódu 2.

	Restore Default Password
	Security Code:
	Confirm
1	Step 1: Click Export to download the key request
1	Step 1: Click Export to download the key request file (XML file) or take a photo of the QR code. Send the XML file or QR code photo to our technical
1	Step 1: Click Export to download the key request file (XML file) or take a photo of the QR code. Send the XML file or QR code photo to our technical engineers.
1	Step 1: Click Export to download the key request file (XML file) or take a photo of the QR code. Send the XML file or QR code photo to our technical engineers. Export
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1	Step 1: Click Export to download the key request         file (XML file) or take a photo of the QR code. Send         the XML file or QR code photo to our technical         engineers.         Export         Step 2: Input the key or import the key file received         from the technical engineer to reset the password
1	Step 1: Click Export to download the key request file (XML file) or take a photo of the QR code. Send the XML file or QR code photo to our technical engineers. Export Step 2: Input the key or import the key file received from the technical engineer to reset the password for the device.
3	Step 1: Click Export to download the key request         file (XML file) or take a photo of the QR code. Send         the XML file or QR code photo to our technical         engineers.         Export         Step 2: Input the key or import the key file received         from the technical engineer to reset the password         for the device. <ul> <li>Import File</li> </ul>
3	Step 1: Click Export to download the key request         file (XML file) or take a photo of the QR code. Send         the XML file or QR code photo to our technical         engineers.         Export         Step 2: Input the key or import the key file received         from the technical engineer to reset the password         for the device. <ul> <li>Import File</li> </ul>
•	Step 1: Click Export to download the key request         file (XML file) or take a photo of the QR code. Send         the XML file or QR code photo to our technical         engineers.         Export         Step 2: Input the key or import the key file received         from the technical engineer to reset the password         for the device.         Import file
2	Step 1: Click Export to download the key request         file (XML file) or take a photo of the QR code. Send         the XML file or QR code photo to our technical         engineers.         Export         Step 2: Input the key or import the key file received         from the technical engineer to reset the password         for the device.         Import file         Import file         Import file
2	Step 1: Click Export to download the key request         file (XML file) or take a photo of the QR code. Send         the XML file or QR code photo to our technical         engineers.         Export         Step 2: Input the key or import the key file received         from the technical engineer to reset the password         for the device.         • Import File
3	Step 1: Click Export to download the key request         file (XML file) or take a photo of the QR code. Send         the XML file or QR code photo to our technical         engineers.         Export         Step 2: Input the key or import the key file received         from the technical engineer to reset the password         for the device.         • Import File         Confirm Password:
•	Step 1: Click Export to download the key request         file (XML file) or take a photo of the QR code. Send         the XML file or QR code photo to our technical         engineers.         Export         Step 2: Input the key or import the key file received         from the technical engineer to reset the password         for the device.         • Import File         Confirm Password:
3	Step 1: Click Export to download the key request file (XML file) or take a photo of the QR code. Send the XML file or QR code photo to our technical engineers. Export Step 2: Input the key or import the key file received from the technical engineer to reset the password for the device. Import file Confirm Password:

**3**. Ak okno požaduje *encrypt file* alebo key, pozrite si prosím metódu 3.

Reset Password	
1 Step file ( the : eng	o 1: Click Export to download the key request (XML file) or take a photo of the QR code. Send XML file or QR code photo to our technical ineers.
<ul> <li>Step from for t</li> <li>In</li> </ul>	<ul> <li>2: Input the key or import the key file received</li> <li>n the technical engineer to reset the password</li> <li>the device.</li> <li>nput Key O Import File</li> </ul>
New	v Password:
E F	Reset Network Cameras' Passwords
	Confirm Cancel



#### Metóda 1

Skopírujte **Start Time** a **Device Serial No** a pošlite ich svojmu lokálnemu ditributérovi.

SADP										⊙ _ □ ×
Total num	otal number of online devices: 3 Export Refresh							Modify Network Parameters		
rsion	Start Time	∿6 Address	IPv6 GateWay	IPv6 Prefix Length	Support IPv6	IPv6 Modifiable	Support DHCP	IPv4 DHCP	Enable DHCP	
wild 150	2015-12-02 15:52:15							$\rightarrow$	Device Serial No.:	DS-6601HFHI/L0120151120CCWR
uild 150	2015-11-27 10:36:47	=		0	Ves	Yes	Yes	OFF	IP Address:	10.05.11
wild 141	2015-11-27 10:30:22	fe80::2a57:be		64	Ves	No	Yes	OFF	Port:	8000
									Subnet Mask:	255.255.255.0
									Gateway:	10.9.5.254
									IPv6 Address:	1.00.0.27.L.11.1.01.1.41

Distributér Vám pošle naspäť kódy pre reset. Vyberte si prosím jeden, ktorý **zodpovedá dátumu Vášho zariadenia**.

```
2015-11-27:RRrezeSezz
2015-11-28:RzzSRrRyzd
2015-11-29:zQeqz9yee
2015-11-30:qQRzed9ezR
2015-12-01:qe9ryzRQdy
```

Zadajte kód pre reset a kliknite na Confirm. Heslo bude resetnuté na 12345.





#### Metóda 2

Kliknite na tlačidlo **Export** a uložte XML súbor do lokálneho adresára. Pošlite tento XML súbor Vášmu lokálnemu distributérovi.



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Distributér Vám pošle naspäť súbor pre reset. Vyberte cestu kde ste si uložili tento súbor, zadajte Vaše nové heslo a kliknite na tlačidlo **Confirm**.



Pozn: Súbor, ktorý obdržíte je platný počas 24 hodín.



#### Metóda 3

Pomocou tejto metódy môžete exportovať XML súbor, alebo odfotiť QR kód.

Ak exportujete XML súbor, pre reset hesla použite prosím metódu 2.

Rovnako môžete odfotiť QR kód a zaslať ho Vášmu lokálnemu distributérovi.



Distributér Vám pošle naspäť kľúč, ktorý bude obsahovať písmená a číslice.

Zadajte získaný kľúč, napíšte a potvrďte nové heslo. Kliknite na tlačidlo **Confirm** a Vaše heslo bude resetované.



Pozn: Ak chcete zároveň urobiť aj reset hesla pre pripojené IP kamery vyberte voľbu "Reset Network Cameras' Passwords". Heslá kamier budú rovnaké ako NVR.



### 2. Reset hesla pomocou lokálneho menu NVR/DVR

V lokálnom menu NVR/DVR kliknite 2x do ľavého dolného rohu prihlasovacieho okna.

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Pošlite prosím **Device Serial No** a **Device start** distributérovi pre získanie resetovacích kódov.

Pozn: Pre získanie požadovaných informácií použite prosím metódu 1.

Správny resetovací kód zadajte do zobrazeného okna a kliknite OK.

Reset Password							
Serial No.	1620140821BBRR477336	813WCVU					
	ок	Cancel					



Zadajte menu užívateľa a vytvorte nové heslo.

Activation									
User Name admin									
Create New P ******** Strong									
Confirm New P	Confirm New P								
Valid password range [8-16]. You can use a combination of numbers, lowercase, uppercase and special character for your password with at least two kinds of them contained.									
0		ок	Cancel						





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